

Savoy, MA

September 26, 2023

Charter
COMMUNICATIONS

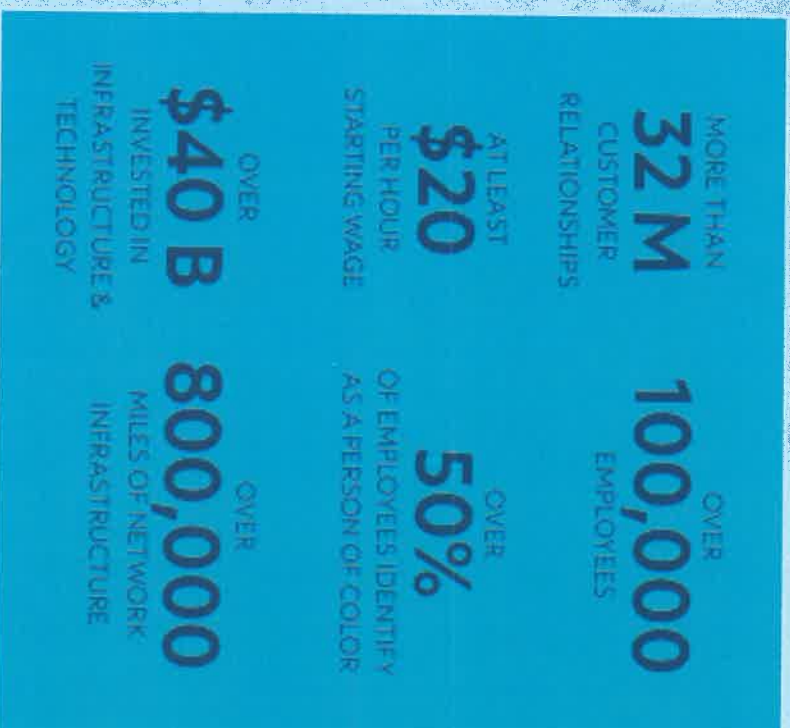
OUR NATIONAL IMPACT

▶ EMPOWERING OPPORTUNITY FROM COAST TO COAST

Charter Communications is a leading broadband connectivity company and cable operator providing superior high-speed internet, video, mobile, and voice services under the brand name Spectrum to more than **32 million customers across 41 states.**

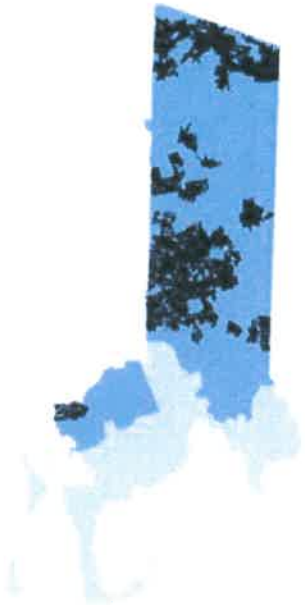
We're driving innovation and growing economies from coast to coast and in communities big and small. From 2018-2022, alone, Charter invested over \$40 billion in infrastructure and technology – contributing significantly to the U.S. economy.

Every day, we work to deliver on our core business objective: providing superior products with great customer service.



Our Impact in **Massachusetts**

Charter | Spectrum



▶ **329,000**
customers served

▶ **608**
employees

▶ **\$24 million**
paid in taxes and fees in 2022*

▶ **\$44 million**
2022 capital investment*

SERVING MASSACHUSETTS

Charter's honored, U.S.-based workforce includes 608 people in Massachusetts.

Our largest employment centers are housed in Worcester, Gallopex, and Pittsfield.

We serve 26 communities across the state.

Spectrum News 1 Worcester and the Spectrum News App provide 24/7 news, sports, and weather coverage along with in-focus public affairs programming.

EXPANDING ACCESS

In 2022 alone, Charter expanded its network to reach an additional 4,000 homes and businesses in Massachusetts.

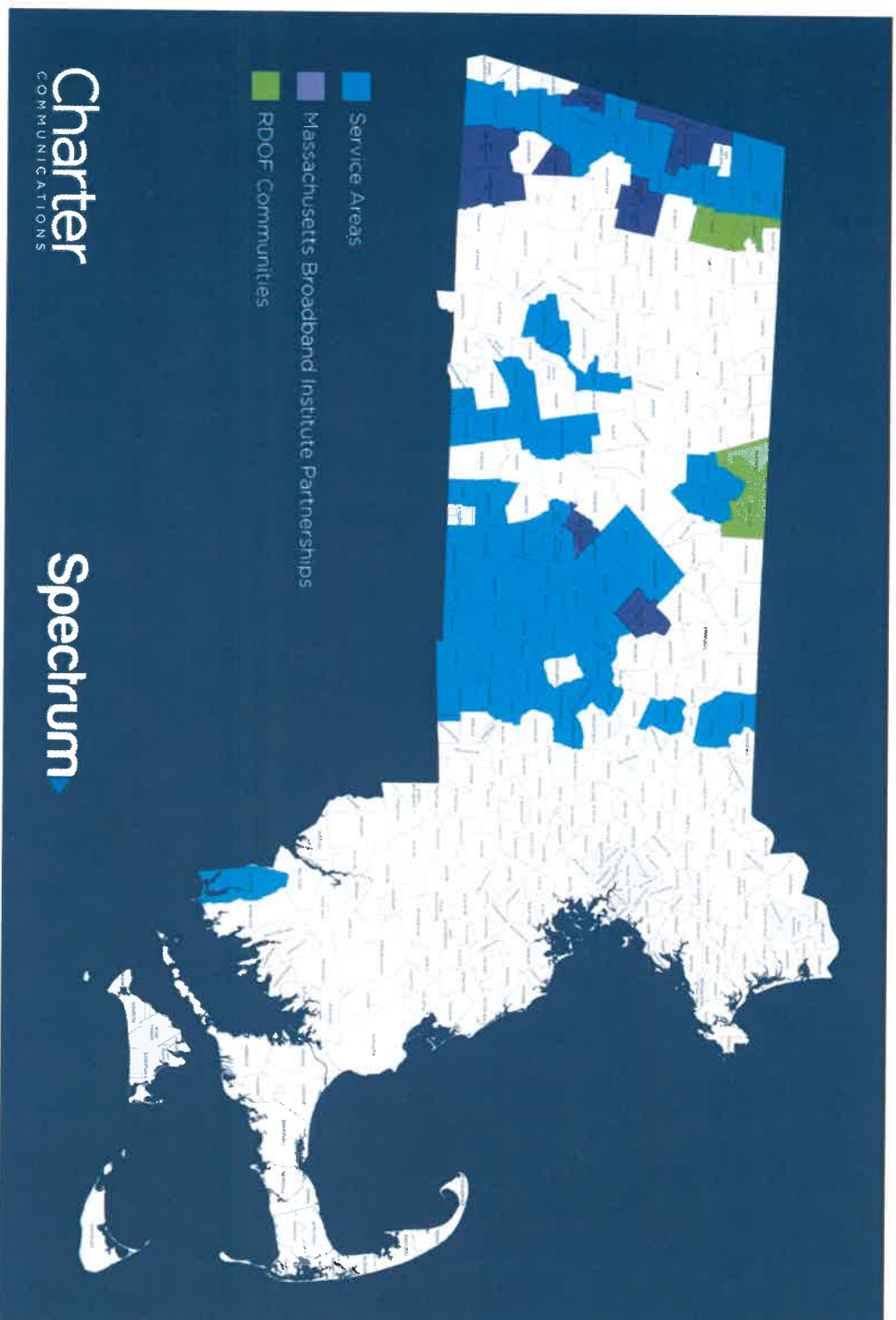
▶ EMPOWERING OPPORTUNITY FROM COAST TO COAST

Charter Communications is a leading provider of comprehensive cable operator providing superior broadband, voice, video, and mobile services under the brand name Spectrum to more than 32 million customers across 41 states.

With a strong presence and growing footprint from coast to coast and in communities big and small from 2018-2022 alone, Charter invested over \$40 billion in infrastructure and technology - contributing significantly to the U.S. economy.



Commonwealth Service Area





Internet Speed Evolution

Charter continues to enhance our network to raise minimum speeds offered consistent with historical performance

Minimum Residential downstream speed



- Today, the starting speed of Spectrum Internet is at least 300 Mbps in more than 99 percent of the communities we proudly serve up to 1Gig with no data caps or contracts and is backed by a 30-day money back guarantee.

Spectrum Residential Service Offerings

Spectrum Internet

Spectrum Internet offers speeds from 300 Mbps up to 1 Gbps are available for all residential customers. Customers can simultaneously stream videos, download music, and more without sacrificing performance. Spectrum provides free modems and the fastest, most powerful in-home WiFi to do more on more devices.

Spectrum Mobile

All Spectrum Internet customers have access to Spectrum Mobile, the nation's fastest growing mobile service. Offering the fastest overall speeds, Spectrum Mobile delivers reliable mobile service and with 5G, Spectrum Mobile offers the next generation of wireless technology for an even better mobile experience for today and tomorrow. See <https://www.spectrum.com/mobile> for more details.

Spectrum TV

Charter provides an all-digital network that offers hundreds of high-definition channels and thousands of video on demand titles, as well as an impressive lineup of culturally diverse programming that reflects the needs and interests of our customers. Spectrum TV continues to keep families entertained, and with the Spectrum TV App, all of this incredible entertainment can be enjoyed when and how our customers want. Our website has more information: <https://www.spectrum.com/cable-tv>.

Spectrum Voice

Spectrum Voice is the second largest landline provider in the US. We provide wireline voice communications services using voice over Internet protocol (“VoIP”) technology to transmit digital voice signals over our network. Our voice services include unlimited local and long distance calling to the United States, Canada, Mexico, and Puerto Rico, voicemail, call waiting, caller ID, call forwarding and other features and offers international calling either by minute, or through packages of minutes per month. In early 2021, we launched Call Guard, a new advanced caller ID and robocall blocking solution, for our residential and small business voice customers. More information on our voice offerings may be found at <https://www.spectrum.com/home-phone>.



Charter and its predecessor companies have a long history of providing high quality telecom services to the state of Massachusetts.



Charter has the resources to build and – more importantly – maintain our network for decades to come.



We have begun a cyclical transition of our network that will maintain its competitiveness and value versus any other technology, including fiber.



We are eager to pursue public-private partnerships with state and local governments to extend our network to unserved homes.



We are excited to work with governments to expedite the transition of our network.

Addressing Broadband Adoption

Spectrum Internet Assist

Spectrum Internet Assist is a low-cost, high-speed broadband service that provides qualifying households with internet service for \$19.99/mo.

Free Modem
High-Speed 30Mbps
No Data Caps or Contracts



Spectrum Internet 100

Spectrum Internet 100 is a high-speed, low-cost broadband service with 100 Mbps download and 10 Mbps upload speeds available to eligible new households qualifying for the ACP.

No Monthly Cost to Qualifying Households
Free Self-Installation

Affordable Connectivity Program

Charter is participating in a federal program providing eligible households with a temporary monthly credit on broadband service.

\$30 Monthly Credit on Broadband Service
\$75 Monthly Credit to Subscribers on Tribal Lands

Save with Spectrum One

Experience fast internet speeds, Advanced WiFi with state-of-the-art security and Unlimited Mobile - all working together seamlessly.

<p>INTERNET + WIFI + MOBILE</p> <p>\$49.99/mo <small>for 12 mos when bundled</small></p> <p>GET 500 MBPS</p> <p>Up to 300 Mbps FREE Advanced WiFi FREE Unlimited Mobile Line</p>	<p>INTERNET ULTRA + WIFI + MOBILE</p> <p>\$69.99/mo <small>for 12 mos when bundled</small></p> <p>GET 500 MBPS</p> <p>Up to 500 Mbps FREE Advanced WiFi FREE Unlimited Mobile Line</p>	<p>INTERNET GIG + WIFI + MOBILE</p> <p>\$89.99/mo <small>for 12 mos when bundled</small></p> <p>GET 1 GBPS</p> <p>Up to 1 Gbps FREE Advanced WiFi FREE Unlimited Mobile Line</p>
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www.spectrum.com

**INTERNET ULTRA + TV SELECT + VOICE
500 Mbps | 125+ Channels | Home Phone**

- Turbocharged internet for smart home devices and streaming on multiple screens with speeds up to **500 Mbps**
- Popular movies, sports, news and BSQOO+ On Demand choices. Add-Ons available such as HBO Max, SHOWTIME and Sports View with NFL RedZone. Explore channel lineup
- Home phone with unlimited calling in the U.S., Canada, Mexico and more, plus up to 28 popular features
- **NO CONTRACTS, NO DATA CAPS AND FREE MODERATION**
- **Eligible for Spectrum One savings. See details**

From **\$129.97/mo**
for 24 mos when bundled

ADD OFFER

See details

**INTERNET ULTRA + TV CHOICE + VOICE
500 Mbps | Choose 15 Channels | Home Phone**

- Turbocharged internet for smart home devices and streaming on multiple screens with speeds up to **500 Mbps**
- Customize your lineup by choosing from 70+ popular networks including ESPN, HGTV, CNN, USA and more. Plus, your local broadcast channels such as ABC, CBS®, FOX, NBC® and PBS® are included. Watch them all on the Spectrum TV App.
- Home phone with unlimited calling in the U.S., Canada, Mexico and more, plus up to 28 popular features
- **NO CONTRACTS, NO DATA CAPS AND A FREE MODERATOR**
- **Eligible for Spectrum One savings. See details**

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See details

Questions?

Charter
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